

# Ill-health request (DC Member) form



www.railwayspensions.co.uk

csu@rpm.co.uk

0800 012 1117

PO Box 300, Darlington, DL3 6YJ

Please complete this form using black ink and capital letters, and ensure you sign it before returning.

## Qualifying criteria

The Pensions Committee must be satisfied that you meet the criteria laid down in the pension scheme's definition of incapacity. These include the following:

- (a) the member must suffer from bodily or mental incapacity or physical infirmity (other than temporarily);
- (b) the incapacity or infirmity must be such as to prevent the member from performing his or her duties other than temporarily; and
- (c) the incapacity or infirmity must be such as to prevent the member from performing any other duties other than temporarily, which in the opinion of the Pensions Committee are suitable for the member.

## Your details

Your title (Mr/Mrs/Miss/Other):

Your first name:

Your surname:

Your member reference:

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Your date of birth:

D	D	/	M	M	/	Y	Y	Y	Y
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Your address:


Postcode:

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Your telephone number:

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Your mobile number (optional):

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Your email address (optional):

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## Medical Examiner details

GP's name:

GP's address:

GP's postcode:

GP's telephone number:

GP's email address (if known):

Name of hospital specialist (if applicable):

Hospital's address:

Hospital's postcode:

Hospital specialist's telephone number (if known):

Hospital's email address (if known):

Hospital's registration number (if known):

**Please provide the information requested below which will be used to help assess your suitability to do 'other duties'.** Note: You can attach the following information to this form and sign it if this is easier.

Please tell us your skills eg. computer literate, project management, supervision, manual labour:

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Please tell us your qualifications:

Please tell us your previous work experience, stating company, job title and main duties:

Please tell us if you believe there is any type of work (inside or outside of the railway industry) that you would now, or in the future, be capable of and suited to doing, and describe it. If you don't think that there are any types of work which you would be capable of and suited to doing, please explain in detail why you think this is the case:

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### Member's declaration

#### Alternative benefits (early retirement)

I understand that if my application for incapacity benefits is successful I will no longer have the right to apply for any other benefits. I understand an Annual Allowance charge may apply to my ill-health retirement benefits (please see page 7 and 8).

#### HMRC requirements

To comply with the requirements of HMRC, can you please confirm if, in the six years leading up to your request for payment of a lump sum on the grounds of ill health, you have:

- a) Been a director or a person connected to a director in relation to the sponsoring employer or an associated employer (please tick):

Yes  No

- b) Either alone or with others been the sponsoring employer of the Section (please tick):

Yes  No

or

- c) Been a person connected with the sponsoring employer (please tick):

Yes  No

If you answer yes to any of the above, we are required to report the payment to HMRC.

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### Data Protection and how we use information about you

By signing and returning this form I confirm that I have read the enclosed “data protection notification- how we use information about you” notification and provide my explicit consent to the use of personal information as set out in the notification.

I understand that in connection with my application for incapacity benefits, the Trustee or Pensions/Management Committee may wish to make enquiries about my health and ability to work. For these purposes, I agree and consent any one or more of the following actions being carried out by the Trustee or Pensions/Management Committee (please tick as appropriate):

- To have access to my occupational health record held by my employer’s occupational health adviser, or employer as appropriate;
- To correspond with my family doctor for the purpose of obtaining a medical report and/or have access to my medical record;
- To correspond with any hospital or other specialist to whom I may have been referred to get a medical report and/or have access to my medical record;
- To refer me to my employer’s Medical Examiner and/or the Pensions Committee’s Medical Adviser for the purpose of medical assessment and production of a report on the medical aspects of my application to the Pensions Committee;
- To refer me to a specialist as determined by my employer’s Medical Examiner and/or the Pensions Committee’s Medical Adviser for the purpose of an independent medical assessment;
- To correspond with my current employer to find out information concerning the nature of my employment
- To the disclosure of any medical report or other relevant medical information, obtained for the purpose of assessing my application, to the Railways Pension Trustee Company Limited, Pension Committee (if applicable) and RPMI, both of which are data controllers for the purposes of relevant data protection legislation (including GDPR), in order to help them assess my application.

Yes

No

**I understand that my personal and medical information will only be used for the purpose of assessing my application for incapacity benefits and any future review of my continuing eligibility for incapacity benefits.**

**Under relevant data protection legislation, you are entitled to ask for a copy of the information we hold on you and to have any inaccuracies in your information corrected. If you have any questions about how we will use your personal information please contact the Data Protection Officer, Stooperdale Offices, Brinkburn Road, Darlington, DL3 6EH.**

**You do not have to give your consent to the above actions but without it the Trustee is unlikely to have sufficient evidence to properly assess your current or likely future state of health and will not as a consequence be able to consider your application for retirement on grounds of incapacity.**

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If you give your consent to the above actions you can withdraw it at any time by contacting the Data Protection Officer using the contact details provided in the enclosed “data protection notification- how we use information about you” notification. The withdrawal of consent will not affect the processing of personal data carried out before consent was withdrawn, but it will impact on our ability to consider your application in the same way as if consent had not initially been given (described above).

I declare that I have read and understand the above and confirm the information in this claim form is true and complete, to the best of my knowledge and belief.

Signature:	<input type="text"/>
Date signed:	<input type="text" value="D D / M M / Y Y Y Y"/>

**Thank you. Please return this form to the address at the top of this page.**



### A guide for members applying for incapacity benefits

Please keep this leaflet safe for future reference

#### Our promise to you

However long it takes to consider your application, we promise that the aim is only to be sure that the Pensions Committee has enough information to decide if you are entitled to payment of your Personal Retirement Account under the rules of the pension scheme.

We promise to keep you up to date with the progress of your application. In this leaflet we answer the questions which you are likely to ask. Keep the leaflet handy as you may want to refer to it while your application is being processed. If you have any further questions regarding your incapacity benefits application or need further assistance on completing this form, please ring Customer Services on 0800 012 1117.

#### Your questions answered

##### Q. Do you have to give up work because of illness or incapacity?

A. When members become too ill to carry on working, the Scheme may be able to provide payment of your Personal Retirement Account (PRA) to help make up for the loss of income. The PRA is paid to those who meet the pension scheme's requirements, which includes the need for the Pensions Committee to be satisfied that your medical condition meets the definition of 'incapacity' in the rules which govern the operation of the pension scheme.

Because of this, it can take some time for enough information about your medical condition to be gathered together, so please be prepared for this. In some cases, decisions on applications can be made quickly, but in others **it can take some months**, especially if a doctor or specialist needs to wait to see how your condition progresses, or responds to treatment.

Please note that even if your employer releases you on ill-health grounds, this is no guarantee that you will receive an incapacity benefits from the pension scheme.

##### Q. What does 'incapacity' mean in the pension scheme's rules?

A. The rules are part of the legal documents which govern the pension scheme so the Trustee Company must stick to them. In the pension scheme rules, 'incapacity' is defined as "bodily or mental incapacity or physical infirmity which, in the opinion of the Trustee Company on such evidence as it may require, shall prevent, otherwise than temporarily, the member carrying out their duties, or any other duties which in the opinion of the Trustee company are suitable for them."

##### Q. So who decides whether my condition meets the criteria of the rules?

A. The Trustee Company does this through a Pensions Committee which will consider all the information available when making a decision.

##### Q. Can you explain what things the Pension Committee will consider in making its decision?

A. To award payment of your Personal Retirement Account the Pensions Committee must be satisfied that you are incapacitated and that is why you left your employment. Also, it must be satisfied that your incapacity is:

- more than a temporary condition;
- sufficient to prevent you from carrying out your duties; and
- sufficient to prevent you from carrying out any other duties that the Pensions Committee believes are suitable for you.



The Pensions Committee will review the medical evidence and reports from the Medical Examiner and its Medical Adviser to help make this decision.

**Q. Will I have to have a medical examination?**

**A.** Yes. This will be done by your employer's Medical Examiner. Further specialist advice may be sought which can take considerable time in some cases.

**Q. Will my application be accepted automatically?**

**A.** The Pensions Committee is responsible for deciding if you meet the criteria set out in the rules. Incapacity pension applications can only be accepted if you meet those criteria. If they are not met, the Pensions Committee will be unable to approve your application.

**Q. What happens if a decision can't be made immediately?**

**A.** The Pensions Committee may be unable to make a decision based on the medical report provided. If this happens then we will pass your application to the Pensions Committee's Medical Adviser and write to you. It may take some months before the Medical Adviser is able to provide a report as he or she may need to obtain further reports from your own doctor or your specialist, or refer you for a specialist's opinion. The Medical Adviser may also need to examine you. When the Medical Adviser replies, the Pensions Committee will consider your application again.

**Q. It sounds as if it could be a very long time before I find out if my application has been accepted. Will anyone tell me about the progress?**

**A.** If a decision on your application cannot be made quickly we will write to you about this. We will keep you advised on the progress of your application and you should contact us with any queries. You should expect to hear about the progress of your application about one month after your employer's Medical Examiner sees you.

**Q. When a decision has been made, how will I find out?**

**A.** We will write to you soon after the decision has been made.

**Q. If my application is accepted, is there anything else I have to do?**

**A.** You need to complete a Retirement Option form to receive payment of your benefits from the date of leaving your employment. Your employer will arrange this at the appropriate time. We recommend that this is done at the same time as your incapacity application so that payment of benefits is not delayed.

**Q. If my application is accepted, how are my incapacity benefits worked out?**

**A.** Please refer to your Scheme booklet 'A guide for members'. This tells you how incapacity benefits are worked out. If you want to know what your benefits might be, we can give you an estimate. Full details of your benefits will be provided if your application is approved.

**Q. Is there an Annual Allowance charge for incapacity retirement?**

**A.** Not if you meet the government's current description of ill health as below. Possibly yes if you don't. RPMf will let you know if an Annual Allowance charge applies to you.

The government's current description of ill-health retirement is that 'you are not able to continue in your current job and are not likely to be able to take any other paid work to the extent that is significant. For example, you could undertake voluntary work or unpaid work where out of pocket expenses are reimbursed or small amounts of travelling or subsistence payments are made. Any work should be insignificant; for example it should be infrequent or only for a few days during the year and payments must be small in amount, not just as a proportion of previous pay or salary.'





### **Q. If my application is approved, when will my benefits be paid and for how long?**

**A.** Your benefits will be paid when:

- your application has been approved by the Pensions Committee; and
- we have received a correctly completed Retirement Option form; and
- you have left employment.

### **Q. If I do not agree with the Committee's decision, can I appeal?**

**A.** If you are not satisfied with the Committee's decision, you have the right to appeal. The Railways Pension Scheme has an established Internal Disputes Resolution Procedure, in accordance with the requirements of the 1995 Pensions Act.

This is a two-stage procedure. Disputes are referred to the Director of Administration for a decision at stage one, but if you are not satisfied with the response, you may ask for the disagreement to be referred back to the Committee for its determination at stage two.

You should write to the Director of Administration, setting out the reasons why you are aggrieved. You will also need to provide additional medical evidence or reports upon which you wish to rely.

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### **Disclaimer**

The information provided in this leaflet is intended for general information and illustrative purposes. It does not constitute investment or any other advice, and it is not intended to be a substitute for information and statements provided by RPMI. It should not be relied on to make investment or other decisions. RPMI gives no warranty and accepts no responsibility for the accuracy of any information provided, or for your reliance on that information. Your benefits will be worked out in accordance with and subject to the governing trust deed and rules.

Although every effort has been made to ensure that the information given in this leaflet is accurate, none of the information given can give you legal rights to benefits that differ from those provided in the pension trust and rules.



### Data Protection notification - How we use information about you

We, the Railways Pension Trustee Company Limited and RPMI Limited (each with its registered address at 7<sup>th</sup> Floor, Exchange House, 12 Exchange Square, London, EC2A 2NY) will use your personal details to assess, deal with and pay any benefits you may be entitled to under the rules of the Railways Pension Scheme, The BT Police Superannuation Fund, The British Railways Superannuation Fund, or any other pension fund administered by RPMI. As part of the service we provide we may share your information with other organisations for the purposes of identifying accurate information as to your whereabouts or for the purpose of paying any benefits that you may be entitled to. We will handle your data in compliance with all relevant data protection legislation, including from May 2018 in compliance with the General Data Protection Regulation (GDPR). Each of the Railways Pension Trustee Company Limited and RPMI Limited is a data controller in respect of your personal information for the purposes of applicable data protection legislation. If there is a Pensions Committee for your section, it will also comply with the data protection legislation.

#### Purpose of using information

We process information or data for the above reasons/purposes. This information may include:

- personal details
- family, lifestyle and social circumstances
- financial details
- employment and education details
- goods or services provided

We may also need to process sensitive classes of information such as physical or mental health details in order to administer ill health retirement payments and applications.

This information may be obtained from your employer, ex-employer, government agencies, service providers or from yourself.

We will only collect and use your personal information where:

- there is a legal obligation for us to do so;
- it is for our legitimate business interests; or
- you have given us your consent to do so

Our legitimate business interests include fulfilling our role in dealing with, assessing eligibility for and paying any benefits you may be entitled to. We will not use your data for our legitimate business interests if they are overridden by your interests, rights or freedoms.

You do not have to provide the information requested from you, but there may be a delay in the payment of your benefits if that information is not provided.

If we are processing your data on the basis of your consent you can withdraw your consent at any time by contacting RPMI's Data Protection Officer (details shown below). The withdrawal of consent will not affect the processing of personal data carried out before consent was withdrawn.



### Who the information may be shared with

From time to time we may need to share your information with other organisations. Where this is necessary we are required to comply with all aspects of relevant data protection legislation. The types of organisations we may need to share some of your information with are:

- claimants, beneficiaries, assignees and payees
- pension schemes with which the person whose personal information we are processing has an association
- trade and business associates and professional advisers
- healthcare, social and welfare organisations
- financial organisations and advisers
- central and local government
- service providers
- ombudsmen and regulatory authorities
- suppliers
- family, associates or representatives of the person whose personal data we are processing
- tracing agencies

If you qualify for free financial counselling we will give your information to carefully selected organisation(s) with which we have arranged to provide this service. We or they may contact you by mail or telephone. If you do not wish to take advantage of this service, please notify the Data Protection Officer in writing who will forward an acknowledgement to you within 7 days.

### Retention of Data

One of the key principles of the relevant data protection legislation, including the GDPR, is that the personal data we store and process shall be adequate, relevant and limited to what is necessary for the purpose it was originally collected. Our standard policy is for information or data to be kept for only as long as necessary. It is then disposed of in a managed and secure way. However, as pensions are a long term saving vehicle it may be necessary to retain your personal data for the remainder of your life and any dependants' lives in order to pay you the benefits you are entitled to along with any dependant's benefits payable.

### Transferring data overseas

Our core systems, data, and administration services are all carried out and stored within the UK. However, TCS an International multinational information technology service, based in India provide maintenance support. Therefore, on rare occasions it may be necessary to transfer your data overseas to TCS.

Transferring personal data outside the European Economic Area to a third country that does not have adequate data protection is prohibited unless the country has been approved by the European Commission as providing an adequate level of data protection or adequate safeguards have been put in place to ensure the security of the data. As India is currently not on the European Commission's list of countries providing adequate data protection, the Railways Pension Trustee Company Limited and RPMI Limited have taken steps to put in place appropriate and suitable safeguards. RPMI and TCS have entered into a data protection contract using standard clauses adopted by the EU Commission (so-called model clauses). These contain enforceable data subject rights and effective legal remedies for data subjects against TCS. A copy of these are available upon request at the address below.



If at any time we propose to use your personal data for any other reason than outlined above we will provide you with further details as to why and for what reason we intend to do so.

### Completing forms on behalf of a child

If you are completing forms, on behalf of a child we may also hold and use your personal information, which will be dealt with on the same basis as set out above.

### Your Rights

You will have a number of rights under data protection legislation. These include the right to:

- see the information we hold about you;
- request personal data to be amended if it is inaccurate or incomplete;
- request the deletion or removal of personal data where there is no compelling reason for its continued use;
- block or restrict the processing of your personal data in certain circumstances; and
- object to the processing of your personal data in certain circumstances

There is also a right under the GDPR to receive your personal data (in a structured, commonly used and machine-readable format) and to transfer your data to another service provider or data controller. This right applies where your data is being processed on the basis of your consent or in line with a contract to which you are party. Please note that for the majority of members this is not applicable as we rely on our legitimate business interest to collect and process your data rather than individual consent or contracts.

### Further information

If you wish to exercise any of your above rights or have concerns about the processing of your personal data or, on behalf of the child in whose name this claim is made, or wish to raise any issues in relation to data protection, including in relation to the use of it by Railways Pension Trustee Company Limited, RPMI Limited or the Pensions Committee for your section, please contact the Data Protection Officer at RPMI:

Data Protection Officer - Mark Beck  
RPMI  
Stooperdale Offices  
Brinkburn Road  
Darlington  
County Durham  
DL3 6EH  
Tel: 0800 012 1117  
Email: CSU@rpm.co.uk

If you are unhappy with how your personal information is being handled you also have the right to make a complaint to the Information Commissioner's Office, an independent body set up to uphold information rights, who will investigate your complaint.